

What I Need to Know

- Certificates are awarded where the instance of bravery, meritorious service or long service does not qualify through the Australian Honours system, or where the unique nature of the voluntary service is to be recognised. Certificates can also be presented to members of the community in recognition of their support of brigades.

Minister's Certificate of Commendation

- Recognition by the Minister of an individual for a specific meritorious or outstanding action in relation to Fire Service duties or exemplary performance of a specific, difficult or long-term project or task having its support base through wider community expectations. (Wider community is both the public at large and the QFRS.)

Commissioner's Certificate of Commendation

- Recognition by the Commissioner of an individual for a specific meritorious or outstanding action in relation to Fire Service duties or exemplary performance of a specific, difficult or long-term project or task having its support base through QFRS expectations.

Assistant Commissioner Certificates

- The Assistant Commissioner will recognise an action that is an extraordinary response to an incident. It is acknowledged that firefighters, by the very nature of their occupation, are exposed to high-risk situations. There is therefore a need to discern the specific action that led to the recommendation, in order to retain the integrity of the Certificate.

Assistant Commissioner's Certificate of Commendation

- Recognition by the Assistant Commissioner of a firefighting crew who have displayed specific meritorious or outstanding actions in relation to Fire Service duties. This presentation is for excellence in service delivery or another situation. It is intended that Certificates are framed and displayed at the firefighting crew's shed and that each crew member receives a framed, personal copy.

Certificate of Appreciation for Years of Service

- The Assistant Commissioner may present this certificate to a brigade member who has served a total of not fewer than 10 years service, which does not qualify for the National Medal. Service recognised by a National Medal award will not normally be counted towards this Certificate.

Certificate of Appreciation

- The Assistant Commissioner may present this Certificate in recognition of those companies, organisations and individuals who support rural brigades, but who are not eligible for any other form of recognition. A nominee must have provided significant support either to the QFRS or Rural Operations in general or to a particular brigade or project. The support provided must be beyond the nominee's normal professional or business involvement.

How I do it

- Brigades should forward nominations for all certificates to the Area Director, Rural Operations (ADRO) in the first instance, giving full details of the person and all other relevant information regarding service and/or the incident.
- No volunteer may nominate himself or herself for a certificate; another individual must place the nomination.
- All recommendations are to be treated in confidence. Nominees should not be advised of the recommendation, as not all nominees necessarily will receive a certificate.
- Allow a reasonable amount of time for nominations to be processed.

- Certificates may be presented to individuals in any manner that seems appropriate, and presentations may be timed to occur with other significant events.

Reference Materials

- Area Reference Manual - Business Rule: C2.3 Recognise and Reward for Service